



Студія кар'єри

Відділ працевлаштування
Львівської політехніки

АКТУАЛЬНІ ВАКАНСІЇ

Прямий запит від роботодавця ІТ-компанії ІТР.

Компанія ІТР впроваджує комплексні ІТ-проекти і надає послуги стратегічного аутсорсингу ІТ-функції для розвитку бізнесу. Глибокий досвід, використання кращих практик, інноваційних технологій та конкурентне розташування центрів експертизи допомагають нашим клієнтам підвищувати свою ефективність.

Компанія ІТР шукає Intern ServiceNow Analyst

We are currently seeking an Intern ServiceNow Analyst to work within our ServiceNow Development team on impactful project-based initiatives as well as day to day support of the organization. As a detail-oriented professional who is fanatical about building and supporting industry leading solutions, you take pride in your work and share your knowledge openly and enthusiastically. You possess exceptional communication and interpersonal skills and just like us, you put a premium on collaboration, inclusion, imagination, and dedication.

The successful candidate will have the ability and desire to:

- ❑ Engage with our internal team to support and develop new solutions with minimal training or education around platform configuration;
- ❑ Basic administration skills and essential configuration knowledge is highly desired;
- ❑ Additional responsibilities are to execute scripted testing steps and procedures without supervision or oversight;
- ❑ Ability and knowledge on how to promote configurations, assigned tasks to team members, provide and follow work notes are essential;

- ☐ Work closely with our developers to ensure the consistent delivery of industry leading application management solutions;
- ☐ Add to and encourage a positive and motivated culture throughout the organization.

We are on an aggressive growth trajectory and we are dedicated to meeting the opportunity this provides to build a people-centric organization that fosters balance and mindful engagement with endless opportunities for our employee's growth. In other words: We want to grow and will do so rapidly, but we will also grow sustainably.

If any of the above resonates we encourage you to be in touch!

Responsibilities:

- Engage with our internal team to support and develop new solutions with minimal training or education around platform configuration.
- Perform basic system administration tasks as assigned around platform permissions, account provisioning, access management, etc.
- Configure basic platform objects according to wire diagrams or basic specifications.
- Execute scripted testing steps and procedures without supervision or oversight.
- Document testing results while also troubleshooting issues and test failures for development team.
- Promote configurations, assign tasks to team members, provide and follow work notes in accordance with SDLC and Agile best practices.
- Develop and provide reports to ServiceNow leadership along with other key stakeholders on development tasks, testing results.
- Assist the Lead Developer in documenting best practices, lessons learned and knowledge base articles to help improve quality service delivery.
- Contribute to all team goals and projects, helping to ensure they are delivered on time and on budget.
- Partner with peers, key stakeholders, and our customers to ensure continued

success.

- Participate in the development of ServiceNow modules and services roadmaps.
- Participate in development initiatives to improve operational performance.

Qualifications:

- Current enrollment in Bachelor/Master of Science in Computer Science, Engineering, Applied Sciences, or other STEM based major with minimum of 3.5 GPA.
- Advanced or Superior level of fluency in both written and spoken English.
- Some experience with ServiceNow Low-code configuration, testing and code promotion.
- Preferred - familiarity with agile engineering practices (Scaled Agile, Kanban, continuous delivery, etc.)
- Strong analytical and critical thinking skills
- Deadline and detail-oriented
- Strong ownership bias

Our partner is committed to maintaining a diverse and inclusive environment as a fundamental component of our business. Diversity and inclusion are the bedrock of creativity and innovation. Without diversity of experience and thought we would fail to progress as a company and as a team.

With that said, we do understand that as an internship you may not already have any experience in the cybersecurity or IT fields. ***Please do not let the above requirements and qualifications discourage you from applying. A strong willingness to learn, solid work ethic, and being a reliable team player far outweighs previous experience for this role.***

Відгукнутися на вакансію за телефоном: +38 095 851 68 74
Тетяна

Або надіслати резюме: tatyana.borovik@itp.biz

Більше про компанію ІТР - <https://itp.biz/services/>

Підпишіться на Телеграм-канал Студії кар'єри ВПЗВ <https://t.me/vpzv309>

та стежте за новинами та актуальними пропозиціями від роботодавців!